



LET'S EMBARK ON
OUR FUTURE TOGETHER.

SATISFACTION SURVEY



I. OBJECTIVE

After this training module, you will be able to:

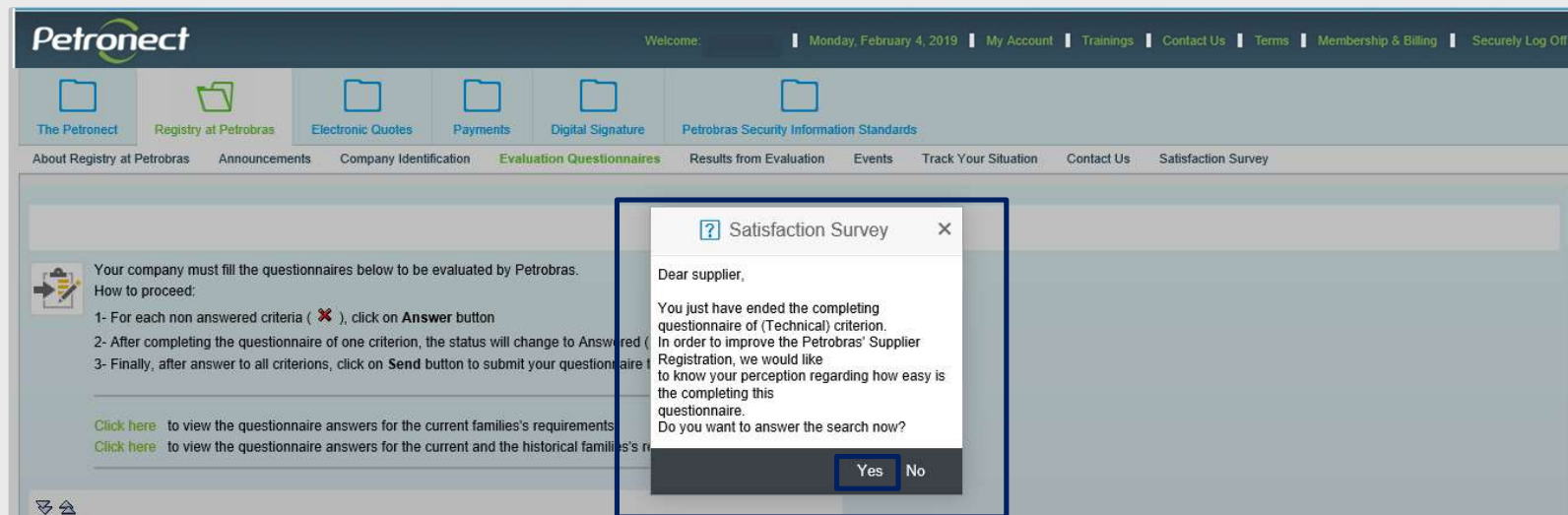
- Access and respond to Petrobras' satisfaction survey

Note: * In order to adapt the process of registration of Petrobras suppliers to Law 13303/16, as of 01/22/2018, the Certificate of Registration and Cadastral Classification (CRCC) and the Simplified Registration Statement (DRS) are no longer issued. Both certificates ceased to exist, and a single document, the Cadastral Register Certificate (CRC), became effective.



III. EVALUATION QUESTIONNAIRES

After sending the questionnaire, a message will be displayed suggesting a response to the Satisfaction Survey.



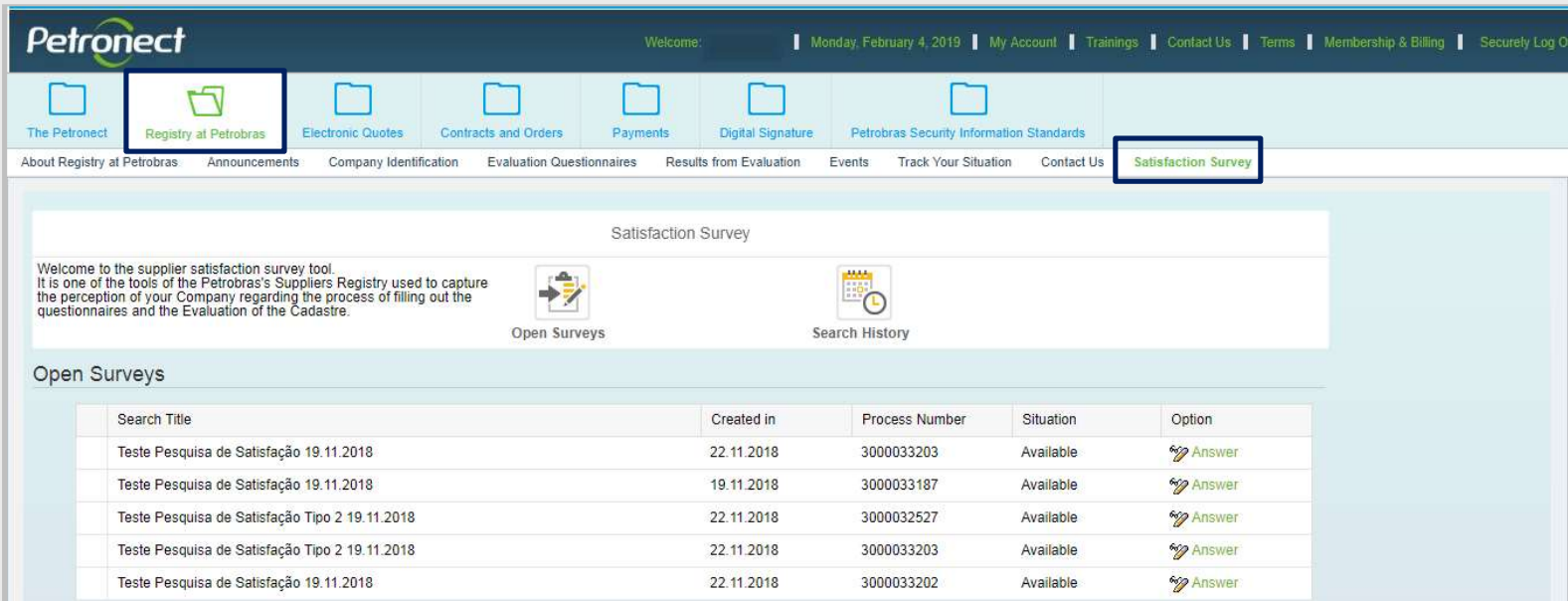
Click on 'Yes' to answer the survey.



II. HOW TO ACCESS

How to access the Satisfaction Surveys on the portal

Access the menu "Registry at Petrobras", submenu "Satisfaction Survey".



The screenshot displays the Petrobrás portal interface. At the top, the Petrobrás logo is on the left, and a navigation bar contains links for "Welcome:", "Monday, February 4, 2019", "My Account", "Trainings", "Contact Us", "Terms", "Membership & Billing", and "Securely Log Off". Below this is a main menu with icons for "The Petronect", "Registry at Petrobras", "Electronic Quotes", "Contracts and Orders", "Payments", "Digital Signature", and "Petrobras Security Information Standards". A secondary menu below the main one includes "About Registry at Petrobras", "Announcements", "Company Identification", "Evaluation Questionnaires", "Results from Evaluation", "Events", "Track Your Situation", "Contact Us", and "Satisfaction Survey".

The "Satisfaction Survey" page is active, featuring a welcome message: "Welcome to the supplier satisfaction survey tool. It is one of the tools of the Petrobras's Suppliers Registry used to capture the perception of your Company regarding the process of filling out the questionnaires and the Evaluation of the Cadastre." Below the message are two icons: "Open Surveys" and "Search History".

The "Open Surveys" section contains a table with the following data:

Search Title	Created in	Process Number	Situation	Option
Teste Pesquisa de Satisfação 19.11.2018	22.11.2018	3000033203	Available	Answer
Teste Pesquisa de Satisfação 19.11.2018	19.11.2018	3000033187	Available	Answer
Teste Pesquisa de Satisfação Tipo 2 19.11.2018	22.11.2018	3000032527	Available	Answer
Teste Pesquisa de Satisfação Tipo 2 19.11.2018	22.11.2018	3000033203	Available	Answer
Teste Pesquisa de Satisfação 19.11.2018	22.11.2018	3000033202	Available	Answer



II. HOW TO ACCESS

How to access the Satisfaction Surveys on the portal

The satisfaction surveys that are open and available for response are displayed.

Welcome to the supplier satisfaction survey tool. It is one of the tools of the Petrobras's Suppliers Registry used to capture the perception of your Company regarding the process of filling out the questionnaires and the Evaluation of the Cadastre.

Open Surveys

Search Title	Created in	Process Number	Situation	Option
Teste Pesquisa de Satisfação 19.11.2018	22.11.2018	3000033203	Available	Answer
Teste Pesquisa de Satisfação 19.11.2018	19.11.2018	3000033187	Available	Answer
Teste Pesquisa de Satisfação Tipo 2 19.11.2018	22.11.2018	3000032527	Available	Answer
Teste Pesquisa de Satisfação Tipo 2 19.11.2018	22.11.2018	3000033203	Available	Answer
Teste Pesquisa de Satisfação 19.11.2018	22.11.2018	3000033202	Available	Answer

All opened surveys will be displayed.



II. HOW TO ACCESS

How to access the Satisfaction Surveys on the portal

Answer the search and then click the "Send" button.

Satisfaction Survey

Pesquisa_Teste_PRB0175199

001. How satisfied are you with answering the questionnaire?

Satisfied

Dissatisfied

Return



II. HOW TO ACCESS

How to access the Satisfaction Surveys on the portal

All searches will be available in "Search History".

Welcome to the supplier satisfaction survey tool. It is one of the tools of the Petrobras's Suppliers Registry used to capture the perception of your Company regarding the process of filling out the questionnaires and the Evaluation of the Cadastre.

Open Surveys

Search History

Survey History

Search Title	Created in	Process Number	Situation	Option
Pesquisa tipo 1 para teste funcional QA	19.11.2018	3000033176	Answered	To view
Pesquisa tipo 1 para teste funcional QA	19.11.2018	3000033175	Answered	To view
Teste Pesquisa de Satisfação 19.11.2018	22.11.2018	3000033203	Available	To view
Teste Pesquisa de Satisfação 19.11.2018	19.11.2018	3000033187	Available	To view
Teste Pesquisa de Satisfação Tipo 2 19.11.2018	22.11.2018	3000032527	Available	To view
Teste Pesquisa de Satisfação Tipo 2 19.11.2018	22.11.2018	3000033203	Available	To view
Teste Pesquisa de Satisfação 19.11.2018	22.11.2018	3000033202	Available	To view

Click on "To view" to have access to a survey.





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